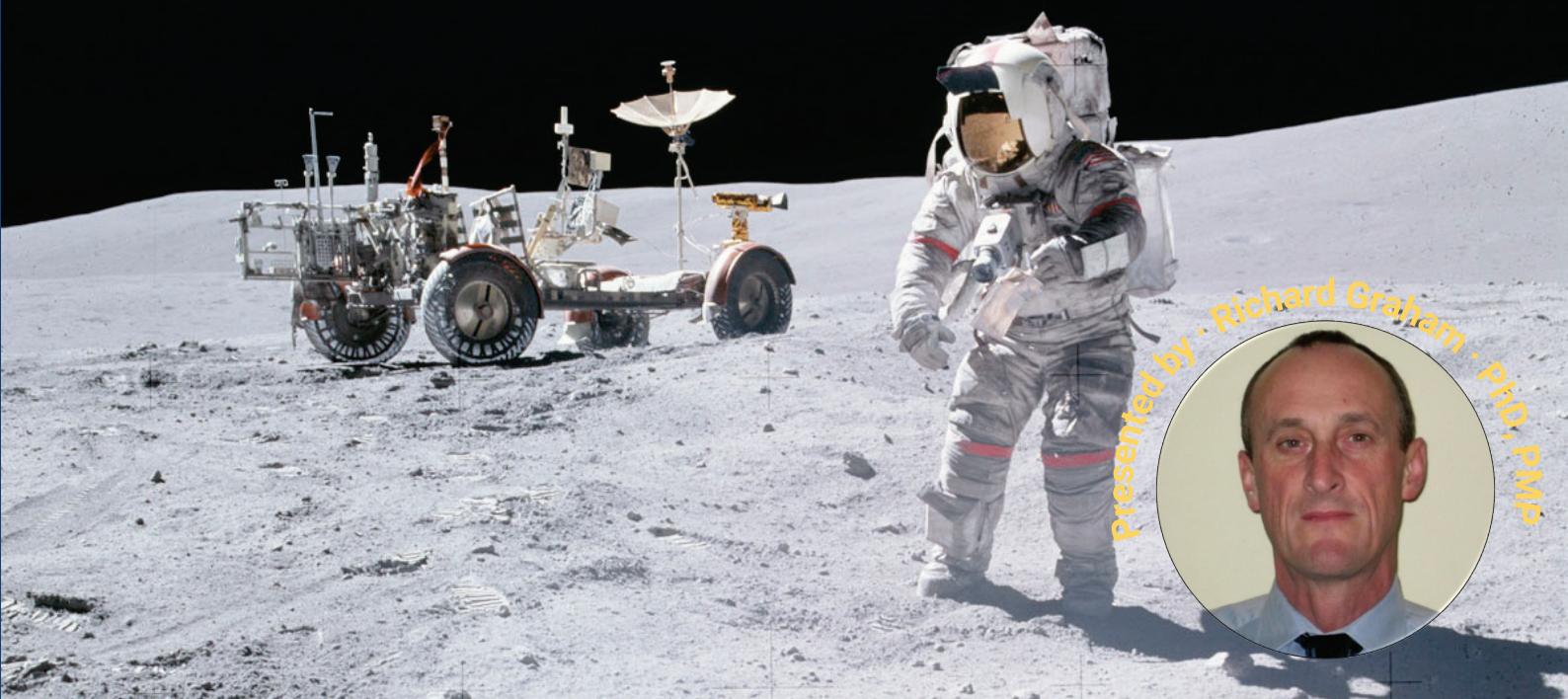


# Effective Risk, Resources & Schedule Management in Projects & Programs

ESSENTIAL TOOLS, TECHNIQUES, TRICKS & TIPS TO SUCCEED IN MANAGING PROJECTS

This 2-day advanced workshop demonstrates best practices for successful management and control of your projects and programs, providing practical advice and effective tools & techniques for the optimized delivery of your projects and programs, so that they successfully fulfill both project objectives, and achieve desired business benefits. Fully updated and in line with the PMBOK® 6<sup>th</sup> edition.

16  
PDUs



## Seminar Focus

- ✓ Develop effective risk management plans that can be used to address and control risk throughout the project lifecycle
- ✓ Create the most effective strategies, focusing on work delivery, schedule, cost, resource and risk constraints
- ✓ Learn how to identify and focus on delivery success by ensuring alignment with project and program stakeholders in delivering planned business benefit
- ✓ Know how to identify and apply the most relevant tools to your projects
- ✓ Discover practical tools and techniques for turning the 'less-than perfect' plan into the 'best-possible' plan by systematic and 'intelligent' scheduling processes
- ✓ Find out how to factor all risks and uncertainties into your project / program plans, a **key focus of PMBOK 6<sup>th</sup> edition**
- ✓ Learn how to effectively factor in realistic contingency funds into your projects to prevent budget over-run

# Effective Risk, Resources & Schedule Management in Projects & Programs

## Overview

At the heart of successful project delivery is a project plan that is both realistic and optimised, in terms of work package delivery, cost and schedule constraints, resource availability and, critically, risk. The plan must be sufficiently detailed to effectively guide delivery and monitor & control ongoing progress, whilst remaining practical. At the same time the plan must have commitment from the entire project team, and must be aligned with the desired business benefits of the project and overall program.

Added to this, the project manager must identify and balance the often competing expectations and requirements of different stakeholders and address the significant challenge of scarce resources and competing priorities within the organisation.

This advanced course will equip you with the skills you need to turn the 'less-than-perfect' plan into the 'best-possible' plan in line with desired outcomes and stakeholder benefits. It will provide an enhanced platform around which team and functions may commit, and increase chances of project success.

Using case studies based on real-life scenarios, the workshop will review best practice tools and techniques for planning, managing and delivering to customer requirements, work package delivery, schedule and cost constraints. Crucially the workshop will show how projects can be 'intelligently scheduled' in order to optimise these constraints, particularly within the contexts of project risk and desired business benefits. It will also show how realistic budgets can be generated, including properly quantified reserves, so that the correct resources may be allocated.

Development of programs and project plans always throws up different options, each with different risk and benefit profiles. This workshop will discuss practical tools for examining these options, enabling managers to leverage opportunities within their projects and programs to create maximum value.

## Who Should Attend

This course is aimed at all involved in the production of risk management plans, project schedules, resource plans and cost budgets. Depending on an organizational design, these would typically include:

- Project managers
- Program managers
- PMO Heads
- Project team members
- Business analysts
- Product Managers
- Scrum Product Owners
- Scrum Masters

The course is also relevant to business managers who are responsible for ensuring that organizational projects are aligned together within programs designed to deliver business benefits and overall strategy.

**This seminar is aligned with PMBOK 7<sup>th</sup> Edition and provides 16 PDU points**

# Effective Risk, Resources & Schedule Management in Projects & Programs

## Seminar Agenda

### DAY ONE

#### Session 1: Getting it right at the start

- Projects and Programs
- Stakeholder Management
- Defining Success Factors
- Confirming Project Requirements and Project Scope
- Choosing the Right Methodology and Lifecycle
- Defining Project Constraints

#### Session 2: Project Scope and Schedule

- WBS and Identifying Work Packages
- Best Practice Estimating for Resource and Duration
- Dealing with Uncertainty in Estimates
- Critical Path Analysis

#### Session 3: Resource Scheduling

- Creating Realistic Resource-loaded Schedules
- Optimizing the Schedules using Time/Cost Trade-offs
- Reviewing Resource Constraints and Resource Levelling
- Alternative Resource-scheduling Methods
- Optimizing the Schedule for Resource and Risk

#### Session 4: Cost estimating

- Identifying Cost Types
- Best Practice Estimating for Costs
- Dealing with Uncertainty in Estimates
- Calculating Realistic Reserves

#### Session 5: Risk and other Uncertainty

- Understanding Different Types of Uncertainty
- Choosing a Risk Management Methodology
- Managing Risk Effectively
- Optimizing Project and Program Risk and Uncertainty

### DAY TWO

#### Session 6: Programs, Projects and Business Benefits

- Understanding Project Delivery in the Context of Program Objectives
- Understanding the Benefits Realization Plan
- Factoring in Financial Components
- The Effect of Risk on Financial Reporting
- Ensuring Alignment of Projects, Programs and Business Objectives

#### Session 7: Intelligent scheduling

- The Perfect Schedule vs. the Less than Perfect Schedule
- Quantitative Methods for Determining Probable Project Outcomes
- Statistical Methods for Analyzing Cost and Schedule Uncertainty
- Simulation using Monte Carlo
- Showing Alignment with Business Benefits Realization Plan.

#### Session 8: Monitoring and Controlling Delivery

- Measuring and Tracking Performance Indicators
- Using Earned Value Effectively
- Managing Risk Proactively
- Managing Change

#### Session 9: Integration

- Reviewing the Big Picture
- Proactive and Intelligent Scheduling
- Knowledge Review

#### Session 10: Course Close & Delivery of Certificates of Attendance

- Practical implementation action plans
- Review of lessons learned and next steps

Seminar starts each day at 8:30am and finishes at 4:30pm. Lunch, coffee & refreshments are provided.

All participants will receive a Certificate of Attendance. The course is in line with PMBOK® Guide 6th edition and provides 16 PDUs / Training Hours.

# Effective Risk, Resources & Schedule Management in Projects & Programs

## Seminar leader



**DR. RICHARD "RICK" A. GRAHAM, PMP, PHD** has been involved in projects for over 25 years. He has been active with a wide range of industries, including pharmaceuticals, chemicals, engineering and manufacture, construction, information systems and telecommunications and has held senior roles in Astra Pharmaceuticals, Eli Lilly, IMC and British Alcan.

Rick has a special interest in the risk and recovery aspects of projects, as well as in project contracting. He teaches a module of the MBA and Operational Research courses of a major UK business. Rick is a certified Project Management Professional® by PMI® and is a member of PMI's Risk Management Special Interest Group.

Rick is a popular key-note speaker and course facilitator on the number of project management topics, including Risk, Governance, Financial Aspects and Recovery of Projects, as well as Program & Portfolio Management.

His recent assignments include delivering project consultancy and management training work for British Telecom, Deutsche Telecom, BP, Bechtel Corporation, Dubai Construction Authority, Vodafone, Siemens, Skanska, Tetrapak, Microsoft, Nokia, Ericsson, Gazprom and Intesa Sanpaolo Group among others. Rick is also a certified lawyer and certified public accountant in the UK.

Rick is a well-known to PMI communities in his home country of UK, Belgium, Finland, Germany, the Netherlands, Norway, Sweden, Switzerland, the US, Middle East, Central & Eastern Europe, as well as the far-flung places of the African continent; and recently Australia.

**Managing Projects on a Reduced Budget**  
A complete set of tools & techniques for delivering successful projects under harsh financial & economic conditions  
16 PDUs  
June 14 – 15 2011  
Bucharest, Romania

Seminar Leader  
 Richard A. Graham, PMP, BSc (Hons), LLM (Hons), CDPAP, MAPM  
Venue

Demand for this program is so high that events were organized back-to-back in Berlin, Belgrade, Budapest, Copenhagen, Prague, Stockholm, Vienna, Warsaw and Zagreb  
Seminar Focus:  
Discover how to focus on project success  
Get a grip on project financials  
Understand the importance of estimating  
Realize the importance of estimating  
Create optimum cost estimates and budgets  
Manage the budget effectively  
Comprehend the customer and supplier contract management  
Manage the procurement process of the project risk  
Implement realistic contingency plans  
Learn the processes and techniques for effective recovery of troubled projects

Special guest speaker  
 Barbara Boenigk is the founder of the PMA (Project Manager Association) and has over 10 years experience in providing project management and team conflict resolution training and consulting services. She is a Project Management Professional (PMP) and has also gained the Project Practitioner credential.  
This is the only program focusing on real-life implementation of Reduced Budgets Management, rather than academic theory of it  
KTC International

Project Portfolio Management – The New Paradigm Managing a Successful PMO in 2014 Economy  
16 PDUs  
September 25–26 2011 Hotel Holiday Inn Belgrade, Serbia

Workshop Focus:  
Understand the concepts of portfolio management and how they relate to the organization  
Assess how effective your portfolio management is and what can be done to improve it  
Design methods to bring together and align different areas of the organization to support strategic objectives  
Develop tools and techniques to support planning, risk, marketing, finance, human resources, formulation, delivery, control, review and closure of projects  
Identify how to build a portfolio management culture  
Identify how to manage a portfolio of projects and programs in a timely and effective manner  
By submitting your registration and to September 30, you will receive a complimentary ticket to the 10th Anniversary PMI Forum 2011 in Zagreb, Croatia, October 10-12, 2011 at Hotel Antunovic, Zagreb, Croatia  
KTC International

**MANAGING PROJECT RISK IN 2011: THE NEW PROJECT ORDER**  
A complete set of tools & techniques for effective management of risks associated with projects, including financial concepts essential for project success in today's financially tight business environment  
16 PDUs  
September 19-20 2011  
Hotel Antunovic, Zagreb, Croatia

Seminar Focus:  
Learn how to identify, quantify, prioritize and plan for risk with a systematic approach  
Understand how to manage risk throughout the project lifecycle  
Learn better decision-making to identify alternatives and understand best, worst & most likely outcomes  
Develop more effective Risk Management plans and proactively monitor them as the project unfolds  
Implement realistic contingency plans  
Analyze contractual risks and influencing on the procurement process  
Understand Financial Risks and obtain the tools & techniques for effective management of finance

KTC International

**Recovering Troubled Projects**  
Discover how to avoid the sinking feeling and deliver truly successful projects  
October 22-23 Bucharest, Romania | October 24-25 Zagreb, Croatia

Seminar Focus:  
Discover how to avoid the sinking feeling and deliver truly successful projects  
October 22-23 Bucharest, Romania | October 24-25 Zagreb, Croatia  
KTC International

**Managing Project Resources**  
May 05-07 2012 Hotel CGS Airport Suite & Hotel  
June 16-17 2012 Ante Starcevic Palace Hotel, Zagreb, Croatia  
The 3rd advanced project management seminar for managing project resources

Seminar Focus:  
Effective estimating techniques and practical ways to develop robust schedules  
Solve critical, but very sensitive and challenging situations  
Solve difficult situations involving multiple stakeholders and conflicting project priorities  
Solve all the issues that occur on the field during the delivery phase  
Develop skills required for defining solution sets  
Inhibit negative and ineffective project teams

KTC International

**PROJECT CFO**  
16 PDUs  
February 23-24 2011 Hotel Antunovic, Zagreb, Croatia

Seminar Focus:  
Discover how to manage the financial side of the project  
Understand the concepts of financial management and how they relate to the organization  
Assess how effective your financial management is and what can be done to improve it  
Design methods to bring together and align different areas of the organization to support financial management  
Develop tools and techniques to support planning, risk, marketing, finance, human resources, formulation, delivery, control, review and closure of projects  
Identify how to build a financial management culture  
Identify how to manage a portfolio of projects and programs in a timely and effective manner  
By submitting your registration and to February 23, you will receive a complimentary ticket to the jubilee PMI Forum 2011 in Zagreb, Croatia  
KTC International

**Strategic Resources Management**  
Maximizing effectiveness of Projects & Programs by optimally utilizing resources  
16 PDUs  
October 20-21, 2011 Hotel Ovcar Center Ante Starcevic, Zagreb, Croatia

Seminar Focus:  
Discover how to manage the financial side of the project  
Understand the concepts of financial management and how they relate to the organization  
Assess how effective your financial management is and what can be done to improve it  
Design methods to bring together and align different areas of the organization to support financial management  
Develop tools and techniques to support planning, risk, marketing, finance, human resources, formulation, delivery, control, review and closure of projects  
Identify how to build a financial management culture  
Identify how to manage a portfolio of projects and programs in a timely and effective manner  
By submitting your registration and to October 20, you will receive a complimentary ticket to the jubilee PMI Forum 2011 in Zagreb, Croatia  
KTC International

**RICK HAS BEEN IN ZAGREB EVERY YEAR SINCE 2010  
DELIVERING LATEST & GREATEST IN PROJECT MANAGEMENT**